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No artigo: “IT outsourcing management: the state of the art recognition by a constructivist process and bibliometrics” publicado no periodic “JISTEM – Journal of Information Systems and Technology Management”, volume 12, número 2 de 2015., no Abstract, onde se lia:

“This paper underlines the task characteristics of the emergency management life cycle. Moreover, the characteristics of three ubiquitous technologies including RFID, handheld computers and GIS are discussed and further used as a criterion to evaluate their potential for emergency management tasks. Built on a rather loose interpretation of Task-technology Fit model, a conceptual model presented in this paper advocates that a technology that offers better features for task characteristics is more likely to be adopted in emergency management. Empirical findings presented in this paper reveal the significance of task characteristics and their role in evaluating the suitability of three ubiquitous technologies before their actual adoption in emergency management.

Keywords: Emergency management; RFID; Task-technology Fit Model; Ubiquitous Technologies”

Leia-se:

“The objective of this paper is to improve the knowledge of researchers on the subject of Information Technology Outsourcing (ITO) Management, identifying their most relevant articles and their issues by the use of a constructivist process - Knowledge Development Process - Constructivist (ProKnow-C). For this purpose, publications were identified in the literature, aligned with the subject, resulting in a Bibliographic Portfolio with 23 articles. Using the Bibliographic Portfolio, it was shown that: i) the most present journal was The Journal of Strategic Information Systems; ii) the most cited article was Poppo, L. & Zenger, T. (2002); iii) the most present author was the J. Goo; iv) the most cited authors in general were L. P. Willcocks and M. C. Lacity; v) the most present keywords in the portfolio was “Outsourcing”.

Keywords: Outsourcing; Information Technology; ProKnow-C; Performance Evaluation; Bibliometrics.”