

## Editorial

*Edson Luiz Riccio*

*Editor*

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In this first edition of 2008, Volume 5 of JISTEM, *Revista de Gestão da Tecnologia e Sistemas de Informação (Information Systems and Technology Management Journal)*, we published articles about Technology and Systems Management, and Knowledge Management as well. The articles discuss and search for the answers to important questions for both the subject's development and to define best practices in business management.

In this edition, there is an article written by foreign authors and seven articles by Brazilian authors from 5 different states. Out of the eight articles, the first is:

1) Internet banking acceptance in Malaysia based on the theory of reasoned action, by Khalil Md Nor, Universiti Teknologi Malaysia, of Malasia, Emad A. Abu Shanab, Yarmouk University, by Jordão and J Michael Pearson, Southern Illinois University Carbondale, from the United States.

Next, you will find the following articles:

2) Systems Engineering and CoPS management as tools for complex project management in the Information Technology (IT) field, by José Eduardo de Figueiredo Freitas and Luiz Guilherme de Oliveira, Universidade de Brasília;

3) Alignment between strategic business plans and information technology plans in companies: comparative analysis through the maturity level and critical success factors by Mauri Leodir Löbler, Universidade Federal de Santa Maria, Debora Bobsin, Universidade Luterana do Brasil –Santa Maria Campus and Monize Sâmara Visentini, Faculdade Palotina;

4) Technical and institutional issues in a competitive intelligence system for the woodworking machinery industry, by Ruth M.Holfman, Marcelo o F. Melo and Dayani C. Aquino from the Instituto de Tecnologia do Paraná and Victor Pelaez from Universidade Federal do Paraná;

5) Knowledge management and perceived value: a sustainable competitive strategy for the knowledge era, by Edson Roberto Scharf, Universidade Regional de Blumenau and Eduardo Juan Soriano-Sierra, Universidade Federal de Santa Catarina;

6) Product Information Management: a base for relationships in the supply chain, by Marcelo Caldeira Pedroso and Ronaldo Zwicker, Universidade de São Paulo;

7) Future Internet user demand characterization in Brazil: a contribution for the development of government policies and digital inclusion and Internet Access, by Paulo da Costa, IBM Brasil, Faculdade IBTA and David Bianchini, Pontifícia Universidade Católica de Campinas and

8) Application of a contingency approach in the characterization of the use of the budgetary control system: A multi-case study, by Adriana Cristina da Silva and Rosana Carmen de Meiroz Grillo Gonçalves from the Universidade de São Paulo/Ribeirão Preto

We thank all the authors for their contributions and wish you all good reading.