Editorial
Edson Luiz Riccio
Editor

This second number of JISTEM issue 9 has articles of great interest for the community; among them, the 3 best papers presented in 9th. CONTECSI *International Conference on Information Systems and Technology Management* held in USP Sao Paulo, Brazil from May 30 to June 1st 2012:

 -Fuzzy Clustering: Application on organizational metaphors in Brazilian companies by Angel Cobo Ortega, Rocío Rocha, Adolfo Alberto Vanti and Gustavo Schneider;

- Information retrieval system using Multiwords Expressions (MWE) as descriptors by Edson Marchetti da Silva and Renato Rocha Souza;

- The 3C cooperation model applied to the classical requirement analysis by Vagner Luiz Gava, Mauro de Mesquita Spinola, Antonio Carlos Tonini and José Cardenas Medina.

The articles of this second number are:

- *Proposal for a measurement model for software tests with a focus on the management of outsourced services*

- *Telecommuting and HRM: a case study of an information technology service provider*

- *Scientific production of entropy and information theory in Brazilian Journals*

- *Uses of ERP systems and their influence on controllership functions in Brazilian Companies*

- *Website recommender systems as prescriptive determiners in the decision making process*
- *Digital inclusion (infoinclusion) in Piraí digital: empirical evidence based on the actor-network theory*

JISTEM maintains the high quality and visibility in both national and international sectors. In addition to authors from Spain and Portugal, we also present Brazilian authors from Rio Grande do Sul, Minas Gerais, Curitiba, Santa Catarina, Sao Paulo, Rio de Janeiro, Sergipe and Federal District.

Finally, as we traditionally do, we published the document with the outcomes of the 9th CONTECSI International Conference on Information Systems and Technology Management.

We wish everyone a good reading.